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FOR IMMEDIATE RELEASE

North Suffolk Community Services Opens State-of-the-Art Behavioral Health Center in Chelsea

NSCS relocating multiple services, including community behavioral health clinic, to larger building at 5 Winnisimmet St. expanding access to care

CHELSEA, Mass. (Oct. 26, 2026) – North Suffolk Community Services (NSCS), a community-based nonprofit provider of behavioral health care is pleased to announce that its community behavioral health center, mobile crisis intervention team and other programs and services have moved to a renovated, 30,000-square-foot former warehouse on the Chelsea waterfront.

The new site, located at 5 Winnisimmet St., allows NSCS to bring together our wide array of existing services under one roof to meet present need, creating a true integrated behavioral health network of care for adults, children and families through increased accessibility for all. In addition to the CBHC, individual and group therapy, and mobile crisis teams, the location houses a pharmacy, the NSCS medical team, and many community-based programs such as Recovery Coaches, the child team, and the employee training center.

“Bringing these diverse employees and programs under one roof will inspire greater collaboration and connection, which will ultimately benefit the individuals and families we support,” said NSCS President and CEO Judi Lemoine. “This is the first major relocation of our services in more than 40 years, and we believe that by opening the doors at 5 Winnisimmet, we are opening the doors to opportunity, possibility and stability to the people in our communities.”

NSCS’s CBHC, a “one-stop shop” for behavioral healthcare which was one of the first Massachusetts when it opened in 2022, was previously located at 14 Porter St. in East Boston. All those services, as well as programs and some administrative office from 301 Broadway in Chelsea, are now co-located at Winnisimmet. The CBHC service area includes Chelsea, East Boston, Revere, Winthrop and Charlestown. The mobile crisis team serves those communities, as well as Cambridge, Somerville, Everett, Malden and Medford through a partnership with Cambridge Health Alliance.

“Moving to 5 Winnisimmet puts NSCS in a strong position for the future,” said Chief Operating Officer Audrey Clairmont. “We have been looking for a new site for years, and this investment highlights our goals and long-term commitment to communities we have been a part of since 1959. It is a responsible fiscal decision that allows for financial stability as we navigate a tumultuous time. And importantly, it creates space for innovation and greater community engagement.”

About North Suffolk Community Services
Founded in 1959, NSCS touches the lives of nearly 15,000 people annually in 75+ programs throughout Chelsea, Revere, Winthrop, East Boston, Charlestown, and Boston. North Suffolk supports adults, children, and families across the lifespan with behavioral health issues, substance use disorders and/or developmental disabilities. The nonprofit employs more than 1,000 individuals who provide services in many languages, including ASL, through a community behavioral health center, outpatient clinics, 24/7 crisis response, residential programs, recovery support centers and a Recovery Support hotline (844-NS-PEERS). Visit northsuffolk.org.