

## WHAT TO EXPECT DURING RAPID ACCESS

**CLIENTS MAY OR MAY NOT HAVE AN INTAKE ASSESSMENT THE SAME DAY**

**The full intake process can take up to 3 hours.**

**STEP 1: COMPLETE TRIAGE FORMS (10-15 MINS).**



**STEP 2: SPEAK WITH TRIAGE CLINICIAN (10-15 MINS).**

**STEP 3: SPEAK WITH CARE NAVIGATOR AND COMPLETE INTAKE PACKET (30 MINS).**



**STEP 4: COMPLETE INTAKE MEETING WITH CLINICIAN (1-1 1/2 HOURS).**

**STEP 5: NSMHA WILL THEN CONTACT YOU WITH YOUR START DATE.**

